



May 12, 2025

Re: New Fiber Optic Installation to Start in Faith and Harmony Villages

Dear Inspiration Community Residents:

Frontier is excited to share that the Phase 1 of Frontier's six phase fiber installation work in the community is expected to begin on or about Monday, May 19th, 2025. The work will be performed by Frontier Communications and Future Infrastructure, LLC crews.

When construction is complete, Frontier's reliable, award-winning, 100% fiber-optic service will be available throughout most of the Inspiration Residential Association. Fiber Internet is lightning fast so it can handle multi-gig speeds of today, tomorrow, and the future. Nothing will ever be faster. For more information about Frontier's products and services, including special pricing for new customers and additional services like YouTubeTV and Netflix, visit www.frontier.com/shop.

Frontier and Future Infrastructure will be distributing door hangers to the affected homes on or about Thursday, May 15th, 2025. These door hangers will provide an overview of what to expect during construction and a contact number should you have any questions about the work in your area. Key contact information is also provided below.

Phase 1 is expected to include work within Collin County Water Control & Improvement District #3's, ("the District's") authorized right of way areas along the following streets:

Believer Lane	Huffines Blvd	Promise Lane
Eden Edge	Paradise Lane	Sapphire Lane
Felicity Place	Pearly Way	Valor Way

Fiber services are expected to be available in the following villages this SUMMER:

Destiny	Harmony	Paradise
Discovery	Hope	Success
Faith	Inspiration Point	Wisdom
Grace		

Planning for Peace Village and Unity Village work is in process and more information will be available soon.

Please note that crews will be onsite weekdays from 7am – 6pm and their work will be confined to the District's street right of way and/or existing utility easements in front yards only. Any and all damages (district/resident/business) should be reported immediately to the onsite supervisor on duty for Future Infrastructure, LLC directly at 469-978-4984 or NMallory@prim.com. If your complaints to the on-site supervisor are not handled in a timely manner, they may be escalated to the General Manager for the District, Greg Wilkerson, at GWilkerson@ccwcid3.org. For questions about the status of the current or future construction plans for specific villages, please contact Frontier Communications at 469-995-2550 or FTRQACentral@ftr.com.

Thank you for your patience during the fiber construction work. Frontier looks forward to providing you with an unparalleled fiber-optic internet service!

Sincerely,

Ryan O'Neill
Frontier Communications
Director Construction & Engineering, Texas
ryan.oneill@ftr.com | 940-765-1187

CURRENT CONSTRUCTION SCHEDULE*		
Phase 1	Faith Village & Harmony Village	05/19/2025 – 06/06/2025
Phase 2	Grace Village	06/02/2025 – 06/20/2025
Phase 3	Paradise Village	06/09/2025 – 06/27/2025
Phase 4	Wisdom Village & Inspiration Point Village	06/23/2025 – 07/11/2025
Phase 5	Destiny Village, Discovery Village & Hope Village	06/30/2025 – 07/18/2025
Phase 6	Success Village	07/14/2025 – 07/25/2025

*Note, Construction schedule subject to change due to weather and other factors.

FOREVER

FAST

FIBER

Let's get to work on fiber 2 Gig internet for Inspiration



FRONTIER

Community-wide fiber for your neighborhood

- Increase property value
- Benefit from competitive pricing options
- Blazing-fast, reliable internet
- Future-proof your homes with fiber

Why Frontier® Fiber?



Forever fast: Symmetrical upload and download speeds up to 7 Gig



99.9% network reliability: Keeping residents endlessly connected and content



Unmatched Wi-Fi: Advanced Wi-Fi 7 technology designed for smart living spaces



Community-wide solutions: Designed for customized scalability to meet your needs



Customer support: White-glove installation and 24/7 technical support for your residents

Build your future with Bulk Fiber Internet

Custom, advanced solutions to support your growing technology needs

- Fiber 2 Gig symmetrical internet
- Hassle-free resident upgrades
- 100% fiber-to-the-unit (FTTU) network
- Dedicated customer support



Committed to customer satisfaction

Your dedicated Frontier contact will coordinate our team of technology experts and project management specialists to ensure a smooth and seamless transition to Frontier® Fiber Internet.



Grow an infinite community fueled by our 100% fiber internet

With Frontier® Fiber Internet, you're good to go. Visit us at frontier.com/multifamily or connect with us to get started today.

Ethan Hart, Manager, Central & West
Benjamin.Hart@ftr.com | 727-692-2715